



## **Child Health Plan *Plus* (CHP+)**

Review the following to learn more about Child Health Plan *Plus* (CHP+) changes, including important updates and information for the program:

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### **CHP+ General Information**

Child Health Plan *Plus* (CHP+) is a public health program that offers low-cost health and dental insurance for Colorado's uninsured children and pregnant women who qualify. CHP+ covers doctor visits, emergency care, preventive care such as screenings and immunizations, and other procedures and treatments.

CHP+ works with health plans to manage the health care and services for eligible CHP+ members. Kaiser Permanente is a CHP+ health plan in the Denver/Boulder area. After members are approved for CHP+, they are enrolled with a health plan, like Kaiser Permanente, and have 90 days to select another health plan by calling CHP+ Customer Service at 1-800-359-1991. CHP+ members should also call CHP+ Customer Service to update their address, enroll their newborn, or update other CHP+ member information.

CHP+ Dental Care is provided by DentaQuest and if members have questions, they can call DentaQuest directly at 1-888-307-6561. Presumptive Eligible members are not enrolled in DentaQuest.

### **State Managed Care Network Retiring**

On July 1<sup>st</sup> 2021, the state is going to retire the State Managed Care Network and members will be reassigned to one of the five CHP+ Managed Care Organizations (MCO), like Kaiser Permanente.

The State Managed Care Network was for pregnant moms, newborns, and Presumptive Eligible child CHP+ members (these are members who receive temporary CHP+ coverage while their application is processed).

Moving forward all CHP+ members, including previously enrolled State Managed Care Network members, will be directly enrolled with one of the Managed Care Organizations, like Kaiser Permanente, and members have 90 days to select another MCO. Starting in July, Kaiser Permanente's CHP+ program will now include newborns, children, and pregnant moms who are enrolled with Kaiser Permanente.

New CHP+ members in their 2nd or 3rd trimester of pregnancy who already have established care with an external OB/GYN provider can stay with their provider if they choose. Members must let KP know right away by calling KP Member Services at **303-338-3800**. KP Member Services can help send continuity of care requests for Prior Authorization so the member can stay with their current provider, even if the provider is not in the Kaiser Permanente CHP+ Provider Network.

New members with special health care needs can also stay with their current external provider for 60 calendar days from the date of enrollment if the member is in an ongoing course of treatment with the provider. If the member with special health care needs is currently receiving ancillary covered benefits, they may continue to receive these benefits for 75 days. Members must let KP know by calling KP Member Services right away at **303-338-3800**.

### **CHP+ Fee-For-Service**

Providers will need to bill the state, similar to Medicaid, when CHP+ members are not enrolled with a MCO, but eligible for CHP+. It's important to verify member enrollment and eligibility through the Health First Colorado Provider Portal.

Providers should only bill Kaiser Permanente for CHP+ members enrolled with a KP CHP+ health plan (note: some services require prior authorization from KP). If a provider tries to bill Kaiser Permanente and the member is not enrolled with Kaiser Permanente, the claim will deny. Network Providers can contact KP Provider Relations with any questions.

### **Provider Enrollment Reminder**

Network Providers who see CHP+ members must be enrolled with the state. Kaiser Permanente's Utilization Management team will deny referrals for CHP+ members to external providers who are not enrolled with the state.

Network Providers need to complete an enrollment application for each provider type. Providers who are enrolled with the state can see CHP+ and/or Medicaid members. Network Providers do not have to see Medicaid members, but it is a requirement for providers to be enrolled with the state to see CHP+ members.

Kaiser Permanente has the right to deny CHP+ provider claims if a provider sees a KP CHP+ member and is not enrolled appropriately with the state.

Please let KP Provider Relations know if your provider enrollment status with the state has changed.

## CHP+ Benefit Notes

- Pregnant moms, American Indians, and Native Alaskans are exempt from copays
- CHP+ members cannot be billed for services not reimbursed by the health plan
- Prior authorizations are required for some CHP+ benefits
- View details about CHP+ benefits, view the **Kaiser Permanente CHP+ Evidence of Coverage**: [Important Benefit Information Enclosed | Evidence of Coverage | Kaiser Permanente Colorado 2020](#)

## CHP+ Membership Information

CHP+ Members are in group 9900

- Subgroup A## = CHP+ Child Members
- Subgroup B## = CHP+ Prenatal Members
- Subgroup C## = CHP+ Newborn Members
- Subgroup D## = CHP+ Presumptive Eligible Prenatal Members
- Subgroup E## = CHP+ Presumptive Eligible Child Members

## CHP+ References

To learn more about CHP+ and CHP+ enrollment, please visit [Child Health Plan Plus \(CHP+\) | Colorado Department of Health Care Policy & Financing](#)

To learn more about the Kaiser Permanente CHP+ Health Plan, view the CHP+ member documents, like the CHP+ Evidence of Coverage, CHP+ Provider Directory, CHP+ Formulary, and CHP+ New Member Guide, online at: [Member Resources – Charitable Health Government Programs | Kaiser Permanente Colorado Options](#)

To learn more about the State Managed Care Network Transition, please visit: [State Managed Care Network Transition | Colorado Department of Health Care Policy & Financing](#)

For more information about provider enrollment and how to enroll, visit: [Provider Enrollment | Colorado Department of Health Care Policy & Financing](#)

For any questions, please email [CO-MCP@KaiserPermanente.org](mailto:CO-MCP@KaiserPermanente.org)