Kaiser Permanente South Baltimore County Medical Center

Kaiser Permanente is pleased to announce the opening of our new South Baltimore County Medical Center located at 1701 Twin Springs Rd., Halethorpe, MD 21227. The new facility opened April of 2013.

The 130,000 square foot state-of-the-art facility provides a convenient location for the large and growing number of Kaiser Permanente members in the Baltimore area. It will be easily accessible from I-95 and will include ample on-site parking. Kaiser Permanente is constantly investing in the communities it serves to offer its unique model of delivery which produces high quality committed physicians and services at an affordable cost.
Referring your patients to Kaiser Permanente brings the advantages of the integrated care experience to our Members and to you. This facility also brings new Kaiser Permanente services to the Baltimore area such as ambulatory surgery, outpatient procedure suites, and a pre-operative evaluation & education center. See below for a full list of services offered at the South Baltimore County Medical Center.

Services provided include:

**Primary care**
- Adult medicine
- Obstetrics/Gynecology
- Pediatrics

**Specialties**
- Allergy
- Ambulatory surgery & Sterile processing
- Audiology
- Cardiology
- Dermatology
- Ear, Nose and Throat
- Endocrinology
- Gastroenterology
- General surgery
- Infectious disease
- Infusion center
- Nephrology
- Neurology
- Nuclear cardiology
- Orthopedics
- Outpatient procedure suite
- Pain management
- Plastic surgery
- Podiatry
- Pre-Operative Evaluation & Education Center
- Pulmonary
- Rheumatology
- Sleep medicine
- Urology
- Vascular surgery

**Hours of operation**

**Ambulatory Surgery Center**
Monday through Friday 7:30 a.m. to 3:30 p.m.

**Clinical Decision Unit/Urgent Care**
7 days, 24 hours

**Imaging services**
Bone Density, Fluoroscopy, Mammography, Ultrasound, MRI
CT Scan and X-Ray (7 days, 24 hours)

**Laboratory**
7 days, 24 hours

**Pharmacy**
7 days, 24 hours

**Other services**
Health Education Center
HIMS
Member Services

Should you have any questions, please contact Provider Relations at 1 (877) 806-7470 and look for our mailings on up and coming new Medical Centers.
New technology

Gregory Alexander, M.D., F.A.A.F.P.
Physician Director, Referrals and Medical Policies

The Kaiser Permanente Interregional New Technologies Committee (INTC) met and reviewed two new and emerging technologies that are pertinent to the Kaiser Permanente Mid-Atlantic States (KPMAS) delivery system. The following is a brief synopsis that summarizes NEW TECHNOLOGY: Summary of New Technology conclusions regarding the reviews.

Circulating cell-free DNA Prenatal test to detect down syndrome

INTC brief synopsis: There is sufficient evidence to determine that the ccff DNA test for trisomy 21 and trisomy 18 is a medically appropriate option as an advanced screening test for patients with singleton pregnancies who are at high risk* for fetal aneuploidy who undergo genetic counseling.

KPMAS coverage position: KPMAS supports coverage of Circulating cell-free DNA Prenatal Testing to detect fetal aneuploidy.

Breast tomosynthesis

INTC brief synopsis: There is insufficient evidence to determine whether digital breast tomosynthesis is medically appropriate for any patient. The existing evidence regarding the use of breast tomosynthesis in screening and diagnostic follow-up is of insufficient quantity and/or quality.

KPMAS coverage position: Breast tomosynthesis imaging is considered experimental and investigational because of insufficient evidence to support its effectiveness. KPMAS at this time does not perform breast tomosynthesis internally nor authorize external referrals for performance of breast tomosynthesis for screening or diagnosis of breast abnormalities.

If you would like to receive a hard copy of the Interregional New Technologies Committee (INTC) Summary of Emerging Medical and Surgical Treatment (New Technology) Report, please contact Dr. Gregory Alexander or Dr. Claudia Donovan via the Kaiser Permanente Paging Operator at 1-888-989-1144.
Clinical practice guideline updates

The following clinical practice guidelines have recently been approved and are available on the MAPMG online Web site.

**Adult Asthma** (April 2013)
No changes from the prior guideline.

**HIV-STI Screening & Prevention National Guideline Summary** (March 2013)
No changes from the prior guideline.

**Dyslipidemia Clinical Practice Guidelines** (December 2012)
New guideline to assist in the management of dyslipidemia for primary and secondary prevention of atherosclerotic disease.

**Cervical Cancer Screening Guideline** (December 2012)
KP adopted the 2012 USPSTF “Screening for Cervical Cancer” guideline.

**Colorectal Cancer Screening Guideline** (December 2012)
No changes from the prior guideline.

**Prostate Cancer Screening Guideline** (December 2012)
No changes from the prior guideline.

To read the guidelines, login at [www.mapmgonline.com/portal](http://www.mapmgonline.com/portal). Select ‘Guidelines’ under the “Group Navigation” drop down list and locate the appropriate topic and Clinical Practice Guideline. If you need assistance with your site registration, please e-mail Lee.S.Milliner@kp.org or call Lee at 301-816-6309.

Several other clinical practice guidelines, e.g., diabetes and depression, also may be found at the above website. If you would like to receive a hard copy of these or any other clinical practice guideline, please e-mail Betina.J.Pereira@kp.org or call 301-816-7122.
Health care reform and you

The Affordable Care Act, also known as “Health Care Reform” and “Obamacare,” will require most people to make a health plan decision by January 1, 2014. We understand how frustrating it can be searching for information to relay to your patients regarding their questions and concerns. Kaiser Permanente has created an informative link on health care reform to help.

For a guide to understanding health care reform and a link to shop for Kaiser Permanente health plans please visit kp.org/reform.

We have the opportunity to spread the word to the public about our integrated care experience and advantages of being a Kaiser Permanente member.

KPMAS member prescription benefit information

The cost of members’ prescriptions may vary depending upon the type of product and particular pharmacy benefit, however, providers can find general information on members’ prescription co-payment and coinsurance information by member benefit plan type on the Kaiser Permanente HealthConnect AffiliateLink, accessible via the Community Provider Portal at www.providers.kaiserpermanente.org/html/cpp_mas/providertools.html. You will be asked to sign in with your User ID and password to access the co-payment and coinsurance information. If you do not have access to KP HealthConnect AffiliateLink and would like to gain access, please contact Provider Relations at 1-877-806-7470 Monday through Friday, 9:00 a.m. to 5:00 p.m. EST for assistance.
Kaiser Permanente of the Mid-Atlantic States ranks highest in J.D. Power and Associates 2013 Member Health Plan Satisfaction study of the Mid-Atlantic Region

The 2013 Member Health Plan Study is based on responses from more than 33,000 members of the 136 commercial health plans across 17 regions in the United States. The study was fielded in December 2012 and January 2013. This year marks five consecutive years that Kaiser Permanente of the Mid-Atlantic States has been the highest rated plan in the Mid-Atlantic Region (Maryland, Virginia and Washington, D.C.).

This study is based on these key factors:

- Overall experience
- Coverage & benefits
- Provider choice
- Information & communication
- Claims processing
- Statements
- Customer service
- Approval processes

Among those, Kaiser Permanente of the Mid-Atlantic States scored “Among the best” in overall experience, coverage & benefits, information & communication and customer service.

For more information on health plan rankings for all 17 U.S. regions, please visit www.jdpower.com.
Radiology services in the ER

**Place of Service Code (23 = ER-Hospital)**

When a Kaiser Permanente member is seen in the ER and needs Radiology, the place of service is the ER. The correct Radiology code for this is POS 23. If you enter POS 22 (Outpatient) the claim will be denied as the hospital must have a prior authorization on file.

Provider change request form

Please use the sample letter format below to update us with any changes you may have throughout the year. Changes may be made by email to Provider.Relations@kp.org, by fax to: 301-388-1700 or by mail to:

Kaiser Foundation Health Plan of The Mid-Atlantic States, Inc.
Provider Contracting & Network Management
Flr 2 East
2101 East Jefferson St.
Rockville, MD 20852

<<DATE>>

Tax identification #:
Requestor phone #:
Effective date of change(s):
Requestor:

Reason for the request:

- Address change (practice location or billing)
  * identify whether adding or deleting demographic change
- Adding a provider or practitioner to an existing group contract
  * identify whether adding or deleting provider

If adding or deleting a provider please include:

- First and last name
- Sex
- Title or degree
- NPI number
- CAQH number
- UPIN or social security number
- Primary specialty with secondary specialty if applicable
- Practice locations w/ phone and fax numbers
- Foreign languages
- If urgent care/ will the provider have a panel of Kaiser Permanente patients.