1. Kaiser Permanente Medical Care Program (KPMCP)

1.1 HISTORY

Kaiser Permanente was founded in the late 1930s by an innovative physician, Sidney R. Garfield, MD, and an industrialist, Henry J. Kaiser, as a comprehensive affordable alternative to “fee-for-service” medical care. Initially, the health care program was only available to construction, shipyard, and steel mill workers employed by the Kaiser industrial companies during the late 1930s and 1940s. The program was opened for enrollment to the general public in 1945.

Today, Kaiser Foundation Health Plan is one of the country’s largest nonprofit, independent, prepaid group practice health maintenance organizations. We are proud of our long history of providing quality health care services to our Members, which has earned a positive reputation from our Members, peers, and others within the health care industry.

1.2 ORGANIZATIONAL STRUCTURE

Kaiser Permanente Hawaii Region (KPHI) comprises three separate entities that share responsibility for providing medical, hospital, and business management services. This group of entities is referred to in this Provider Manual as Kaiser Permanente (KP). The entities are:

- **Kaiser Foundation Health Plan, Inc. (KFHP):** KFHP is a California nonprofit public benefit corporation that is licensed as a health care service plan under the Knox-Keene Act. KFHP contracts with Kaiser Foundation Hospitals and Hawaii Permanente Medical Group to provide or arrange for the provision of medical services.

- **Kaiser Foundation Hospitals (KFH):** KFH is a California nonprofit public benefit corporation that owns and operates community hospitals and outpatient facilities. KFH provides and arranges for hospital and other facility services, and sponsors charitable, educational, and research activities.

- **Hawaii Permanente Medical Group, Inc. (HPMG):** HPMG is a professional corporation of physicians in KPHI that provides and arranges for professional medical services.
1.3 HAWAII SERVICE AREA

The Hawaii Service Area of the Kaiser Permanente Medical Care Program began in 1958. It introduced the concept of a group practice prepayment plan to Hawaii's residents. Beginning with one medical center and 5,000 members, the Program now includes Kaiser Permanente Moanalua Medical Center and convenient medical office locations on the islands of Oahu, Maui, Kauai, and Hawaii. On Molokai and Lanai, members receive care in private offices within a preferred provider network. Kaiser Foundation Hospitals also supports its affiliate, Maui Health System, which includes Maui Memorial Medical Center, Lanai Community Hospital, and Kula Hospital and Clinic. These three facilities are operated as a fully separate entity by Kaiser Foundation Hospitals.

1.4 INTEGRATION

KP is unique. We integrate health care providers, hospitals, home health, support functions, and health care coverage into a cohesive health care delivery system. Our integrated structure enables us to coordinate care to our Members across a continuum of care settings.

1.5 NONDISCRIMINATION

The KPMCP in Hawaii does not discriminate in the delivery of health care based on race/ethnicity, color, national origin, ancestry, religion, sex (including gender, gender identity, or gender-related appearance/behavior whether or not stereotypically associated with the person’s assigned sex at birth), marital status, veteran’s status, sexual orientation, age, genetic information, medical history, medical conditions, claims experience, evidence of insurability (including conditions arising out of acts of domestic violence), or source of payment. It is also the policy of KPMCP to require that facilities and services be accessible to individuals with mental or physical disabilities in compliance with the Americans with Disabilities Act of 1990 (“ADA”) and Section 504 of the Rehabilitation Act of 1973 (“Section 504”) and other applicable federal and state laws and regulations that prohibit discrimination on the basis of disability.

As a Provider for KP products, you are expected to adhere to KP’s “Nondiscrimination in the Delivery of Health Care Policy” and to all other federal and state laws and regulations that prohibit discrimination.

1.6 PREVENTIVE HEALTH CARE

KP continues to influence the practice of medicine by focusing on keeping patients healthy and on treating illness and injuries. We encourage Members to seek care on a regular and preventive basis.
1.7 OVERVIEW

Kaiser Permanente is committed to working closely with our Hospital Facility partners for the betterment of KP Members’ health and well-being. This KP Provider Manual is a resource for you, intended to guide you and your staff regarding Kaiser Permanente’s systems and procedures applicable to our HMO products in Hawaii. Your use of this Provider Manual, in conjunction with the terms of your Provider Agreement, will allow our organizations to cooperatively deliver quality health care to KP Members.

Importantly, the Provider Manual provides direction with respect to certain key requirements of your organization, including:

- Compliance with KP National Policy & Procedures;
- Compliance with CMS guidelines, policy, reimbursements and edits;
- Notification and Authorization prior to any inpatient admission;
- Rounding rights for KP physicians and non-physicians for Utilization Management purposes; and
- Daily admission and census submission reporting, for KP’s tracking purposes.

The Provider Manual is found at our Community Provider Portal website: providers.kaiserpermanente.org/hi.